



Distance Education Complaint Procedures

Students wishing to submit a complaint due to dissatisfaction with a distance education program provided by Salus University should contact the appropriate department listed below.

The student must indicate the nature of the complaint; the program about which the complaint is based; the date and time of the issue giving rise to the complaint; and any other pertinent information about the complaint. The appropriate program will respond in writing to complaints within 15 business days of receipt. The program will make determinations regarding appropriateness of refunds based on complaints in consultation with the Salus University administration.

Salus University, College of Audiology
8360 Old York Road Elkins Park, PA 19027
Email: audiology@salus.edu

Salus University, Biomedicine Programs
8360 Old York Road Elkins Park, PA 19027
Email: akojima@salus.edu

Salus University, Department of Blindness and Low Vision Studies
8360 Old York Road Elkins Park, PA 19027
Email: cer@salus.edu

Salus University, Department of International and Continuing Education
8360 Old York Road Elkins Park, PA 19027
Email: CEregistration@salus.edu

Salus University, Department of Occupational Therapy
8360 Old York Road Elkins Park, PA 19027
Email: jmangini@salus.edu