

Graduate School of Biomedical Sciences and Professional Studies – Global, Interprofessional, and Specialized Programming

Continuing Education Cancellation Policy/Procedure

July 21, 2025

Responsible Party: Dean of Global, Interprofessional, and Specialized Programming

Events Cancelled or Rescheduled by Drexel University, Elkins Park Campus

Drexel University, Elkins Park Campus reserves the right to cancel courses, change meeting places, or make other necessary and appropriate changes to the continuing education (CE) schedule. CE courses that have not met minimum enrollment prior to the start date may be cancelled. Registrants will be alerted to the cancellation or rescheduling of an event via email and on the Drexel University, Elkins Park Campus website. Refunds of registration fees for cancelled or rescheduled CE courses are subject to the following requirements:

- If a CE course is cancelled, the registrant automatically receives a 100% refund.
- If a course is rescheduled, the registrant may (1) apply the registration fee to the new course date or (2) receive a 100% refund.
- If the registration payment was made by credit card, the cancellation refund will be credited to the credit card account.
- If the registration payment was made by check, the cancellation refund will be sent via check to the address provided on the CE registration form.

Event Cancelled by the Registrant

Registrants may cancel their participation in a CE program in advance of the start date. The following parameters will apply:

- An administrative fee of \$25 will be charged for all cancellations.
- If a registrant cancels within a specified time frame <u>before</u> the course start date, Drexel University's Graduate School of Biomedical Sciences and Professional Studies – Global, Interprofessional, and Specialized Programming GISP) will determine the refund percentage.
- Specified time frame is determined on an individual course-by-course basis.
- Course-specific details for cancellation and refunds are listed in marketing materials and registration confirmation.
- No refunds will be made if a registrant cancels <u>after</u> a specified date determined by the department of GISP.
 - Specified time frame is determined on an individual course-by-course basis.
 - Course-specific details for cancellation and refunds are listed in marketing materials and registration confirmation.
- If a registrant must cancel at any time due to a medical emergency, he/she will receive a 100% refund of the registration fee if the cancellation request is accompanied with a note from a physician.
- If the registration payment was made by credit card, the cancellation refund will be credited to the credit card account.